



Why is High Plains Farm Credit changing my online banking?

We are upgrading our online banking system as part of our ongoing effort to provide stockholders with state of the art banking functionality, convenience, and security. Our new online banking system offers robust online banking functionality on all of your devices, and will enable you to bank anytime, anywhere like never before.

When will the upgrade take effect?

The online banking upgrade will be February 19th.

Is there any action required to start using the new experience?

No, but we recommend that you either update or validate your contact information prior to the migration date of February 19th. You can update your contact information online, by phone, in-branch, secure email or fax.

Will I have to re-register for online banking?

No, if you already registered, you will still have access. You will need to setup a new password. You may use your current or past password.

Will my transaction history transfer over to the new system?

Yes, you will have access to 18 months of transaction history.

Are there minimum browser requirements for this new system?

You will need to have the latest version of Chrome or Firefox to log in. No versions of Internet Explorer will be compatible.